

PATIENT SURVEY

IN ORDER TO PROVIDE BETTER PATIENT CARE, WE HAVE A FEW QUESTIONS THAT WILL TAKE *LESS THAN 2 MINUTES* TO COMPLETE. PLEASE MARK THE CIRCLE THAT BEST CORRESPONDS TO YOUR FEELINGS.
WE CERTAINLY APPRECIATE YOUR FEEDBACK AND THANK YOU...

☹ **STRONGLY DISAGREE** **STRONGLY AGREE** ☺

1. **WHEN I CALLED THE OFFICE THE PHONE WAS ANSWERED PROMPTLY AND COURTEOUSLY...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. **OUR STAFF SCHEDULED MY APPOINTMENTS AT CONVENIENT TIMES...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. **WHEN ARRIVING I WAS PROMPTLY CHECKED-IN AND TREATED...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. **OUR STAFF TREATED ME RESPECTFULLY AND COURTEOUSLY...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. **THE DOCTOR AND STAFF WERE GENUINELY CONCERNED THROUGHOUT MY TREATMENT AND GAVE ME HELPFUL ADVICE...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. **THE DOCTOR TOOK TIME ANSWERING MY QUESTIONS AND CLEARLY EXPLAINED MY DIAGNOSIS AND TREATMENT PLAN...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. **OVERALL OFFICE APPEARANCE WAS NEAT AND PROFESSIONAL...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. **OUR STAFF CLEARLY EXPLAINED MY FINANCIAL OBLIGATIONS...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. **VISITING THE OFFICE EXCEEDED MY EXPECTATIONS...**

1	2	3	4	5	6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

"ADDITIONAL COMMENTS..." _____

CODE _____

SCORE _____/9= _____ [4.5+] DATE _____